

EDUCATION

- 1995- 96 University of Western Sydney
Master of Applied Science: Social Ecology
- 1990-93 Curtin University of Technology
Bachelor of Arts: Social Sciences
- 1988-89 Brisbane College of Advanced Education
Associate Diploma Social Sciences: Residential Care

EMPLOYMENT:

- October 06 TRAINING & SUPPORT PROJECT COORDINATOR
April 07 Child & Family Services
Ph: 62307650
- July 04 SERVICE MANAGER
October 06 Housing Tasmania
Ph: 6233-3736
- Jan 04 HOUSING SUPPORT COORDINATOR
July 04 Housing Tasmania
Ph: 03 6233-2423
- August 03 Freelance GROUP FACILITATOR/TRAINER
December 03
- August 00 MANAGER
August 03 Central Coast Disability Network
Ph: 02 4324-2355

Resume of Shirley O'Toole – Facilitation & Training

November 1994	CO-ORDINATOR
March 1995	Charlestown Neighbourhood Centre Ph: (02) 4942-3947
October 1993	RESEARCH WORKER
December 1993	Inner Northern Community Housing (INCH) Ph: (07) 3857-7070
August 1991	HOUSING MANAGER
September 1993	Redback Housing Association Inc. Ph: (07) 3857-5100
August 1990	RESIDENTIAL YOUTH WORKER
August 1991	St Vincent's Home for Children Adolescent Program Ph: (07) 3267-7100
May 1988	RELIEF RESIDENTIAL ASSISTANT
June 1991	Autistic Children's Respite Residence Ph: (07) 3357-5276

WORKSHOPS DESIGNED & FACILITATED:

Building Resilience in Housing Tasmania Staff- Strength Through Personal Awareness – Housing Tasmania

A six week program utilising various forms of personal and team development exercises to build communication and personal resilience.

Tenant Participation – Community Building from the ground up - Housing Tasmania

A half day workshop for staff of Housing Tasmania, community organisations and tenants.

Understanding Disabilities - Housing Tasmania

A half day workshop aimed at developing a better understanding of different disabilities and the language used in the contemporary disability sector.

Stress Management – Samaritans Supported Independence Program

A 10 week course exploring various stress management techniques

The NSW Disability Service Standards – Fairhaven Accommodation Service

A one day workshop.

Values and Principles Underpinning the Provision of Disability Services – Coastlink Alternative Care Group

A half day workshop outlining the principles that underpin disability services and exploring personal values and how they can impact on service provision.

Women's Transitions Through the Lifecycle – Nundah Community Centre

Explores the archetypes that support women throughout their lives.

Drama Games for Women – Nundah Community Centre

A program that encourages confidence and team work while having fun.

Living and Growing on a Low Income - Nundah Community Centre

Provides creative & sustainable strategies for living well on a low income.

Confidence to Create Your World - Boarding House Project Inc

Uses creative play, visualisation etc to build self-image and maintain confidence.

Creative Team Development - Maitland Family Support & MNIC

Uses creative imaging as a tool to strengthen team work.

Anger as a Constructive Emotion - Port Stephens Interagency

Explores the positive uses of anger.

What I Like About Working Here: Team Building - Kurri Kurri Youth Centre

Explores the practice of team work within a small team.

Women's Self Esteem Program - MNIC

Explores the definition of self-esteem & how its lost, regained and maintained.

Living As Women – MNIC

A series of discussions encouraging women to explore issues that shape their lives.

Values Clarification for Workers and Volunteers - Maitland Community Services

Explores where our values come from, how they are shaped and influenced and how, by being aware of our biases, we can avoid treating people with disrespect.

How to Write a Funding Submission: - Maitland Community Services

This workshop teaches people how to write the funding component of a submission.

GROUPS & COMMITTEES:

- 2004 -07 Hobart Playback Theatre Company -member
- 2001-03 Coastlink Alternative Care Group – Board Member
Central Coast Ageing & Disability Association – Committee member
& Chairperson
Wyong Gosford Community Legal Centre - Treasurer
Central Coast ARAFMI – Committee Member
- 2000-02 Hunter Region Playback Theatre Company -member
- 1999/ Windana Support Services – Committee member
- 2000 Brisbane Playback Theatre Company – Member
Nundah Community Centre – Committee Member
Hunter Area Assistance Scheme Local Ranking Committee –
Community representative
- 1997 - 98 Hunter Playback Theatre Company - Actor
Carries Place Co-operative - Committee Member
- 1996 - 98 Hunter Region Neighbourhood Centres Forum - President
- 1996-97 Hunter Community Legal Centre - Member
Local Community Services Association - Executive Member
- 1995-96 Maitland Special Care Service - Treasurer
- 1993 Wild Women's Group - Reference Group Member
- 1992-93 Women Alongside Young Women for Action Research and
Development - Member /Poetry Project Co-ordinator
- 1992-93 Youth Housing Project - Committee Member
Qld Housing Crisis Line - Treasurer
- 1981-83 N.Z. Council for World Peace - Branch Secretary/Area
Representative
La Leche League N.Z - Group Secretary

CONFERENCES AND TRAINING ATTENDED:

- 2007 Playback Theatre Summer School – New Zealand
- 2005 Swinburne University of Technology- Transforming Leadership in
Housing Tasmania
- 2004 Zenergy NZ - The Art Of Facilitation
- 2003 Synergy Symposium – Sydney -Art, Design & Health
Child Care Workers Training - Advanced Conflict Management
Time Management
Central Coast Community Congress
- 2001 Disability With Attitude Conference – Sydney
Hunter Home & Community Care Conference
- 1997 Trade Union Training Authority- Conflict Resolution
Hunter Centre for Health Advancement – In-Service Needle
Exchange Program Training
LCSA (Local Community Services Association) * - Neighbourhood &
Community Centres' Conference - Sydney
LCSA - Life Experience Counts Facilitator's Training
ACOSS (Australian Council of Social Services) Congress Melbourne
- 1996 LCSA Neighbourhood & Community Centres' Conference - Sydney
- 1995 ACOSS Congress - Sydney
LCSA Neighbourhood & Community Centres Conference - Sydney
- 1993 SEQYAC (South East Qld Youth Accommodation
Coalition) Housing Conference - Rockhampton *

C.R.S. (Community Rent Scheme) State Managers' Conference
Sunshine Coast

C.R.S. Southern Region Training - Gold Coast

1992 YANQ (Youth Affairs Network of Qld) State Youth Affairs
Conference - Sunshine Coast

Qld Shelter Housing Conference - Townsville *

C.R.S Southern Region Training - Sunshine Coast*

C.R.S. Southern Region Training - Brisbane

1991 NYCH (National Youth Coalition for Housing) Conference
Melbourne

St Vincent's Home for Children In- Service Training

* Denotes conferences where I was a contributor to the program.